

Tuberculosis Warmline

The Tuberculosis Warmline is one of many services provided by the Curry International Tuberculosis Center (CITC).

The Center creates, enhances, and disseminates state-of-the-art resources and models of excellence and performs research to control and eliminate tuberculosis in the United States and internationally.

CITC is designated by the Centers for Disease Control and Prevention (CDC) as a TB Center of Excellence (TB COE) for Training, Education, and Medical Consultation. Our TB COE serves the Western Region which consists of: Alaska, Arizona, California (including Los Angeles, San Diego, and San Francisco), Colorado, Hawaii, Idaho, Montana, Nevada, New Mexico, Oregon, Utah, Washington, Wyoming, and the U.S. Pacific Island Territories.

The Warmline Service is provided free of charge. This service is not a substitute for medical care or consultation with local experts. Funding is provided by the CDC – Division of Tuberculosis Elimination.

A Consultation Service for Medical Providers in the Western Region

To request a consultation:

Option 1: Visit: CITC.idcrowd.org, register as a member, and complete the information requested

Option 2: Email: Currytbcenter@ucsf.edu. You will receive an email notice from “no_reply@idcrowd.org.”

Option 3: Call toll-free 877-390-6682 or 415-502-4700, leave a voicemail

In the voicemail message or email, please provide the following:

- 1. Full name (please clearly spell out your name)*
- 2. Your email address **and** telephone number (and the best times to reach you within the next 48 hours)*
- 3. Your organization, city, and state*
- 4. A brief summary of your question and approximate age of the patient; please **do not** include the patient's name or any other unique identifiers*

Your request will be forwarded to a consultant that is on duty.
You will receive a response from the consultant within 48 hours (or 1-2 working days).

Hours of operation: 9:00 AM to 3:00 PM Pacific time, Monday through Friday
Voicemail is available to record incoming messages 24 hours a day, 7 days a week.

Using the Warmline TB Medical Consultation Service

Why a “Warmline”?

We call this a “Warmline” because, unlike a “Hotline,” this service is staffed only during business hours on weekdays. Once you request a consultation via voicemail message or email, you can expect to receive a response from the consultant within 48 hours (or 1-2 working days).

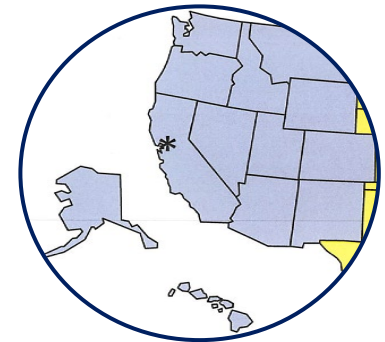
What do we offer?

The Warmline offers clinical case consultation, pediatric case consultation, and TB prevention recommendations.

CITC also offers longitudinal TB medical consultation for providers or programs on a case-by-case basis for ongoing advice on challenging cases, i.e., drug-resistant TB, cases complicated by co-existing conditions, or other difficult circumstances. A dedicated physician/nurse team of Curry consultants can provide advice regarding diagnosis, treatment, and ongoing case management.

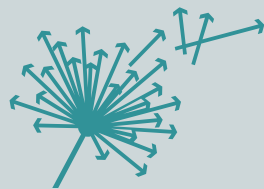
Who should call?

- Physicians, Physician Assistants
- Nurses, Nurse Practitioners
- Staff in settings that serve persons at high-risk for TB (homeless shelters, correctional facilities, etc.)
- Other healthcare professionals



Warmline Consultants List: <https://www.currytbcenter.ucsf.edu/consultation>

Warmline consultants are experienced clinicians and academic faculty in the field of TB affiliated with the University of California, San Francisco and other TB centers within the western region.



Curry International Tuberculosis Center

550 16th Street, 3rd Floor
San Francisco, CA 94143
(For FedEx deliveries, use zip code: 94158)
Main Telephone: 510-238-5100

For additional information: <https://www.currytbcenter.ucsf.edu>
email: currytbcenter@ucsf.edu